

**Jim Doyle**  
Governor

**WISCONSIN DEPARTMENT OF  
REGULATION & LICENSING**



**Celia M. Jackson**  
Secretary

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February 17, 2006

The Honorable James Doyle  
Governor of Wisconsin  
State Capitol  
Madison, WI 53702

Wisconsin State Legislators  
State Capitol  
Madison, WI 53702

Dear Governor Doyle and Members of the Legislature:

It is with pleasure that I submit the 2003-2005 Biennial Report for the Department of Regulation and Licensing (DRL).

The Department's achievements and successes of the past two years reflect the dedicated effort of a conscientious workforce, committed to providing an efficient and effective regulatory program that provides safety and protection for the public and quality service for the professionals we regulate. In the 2005-2007 biennium, the Department will strive to generate even greater efficiencies and further improve the way we do business.

The over 300,000 professionals regulated by this agency contribute \$9.8 billion annually to the Wisconsin economy. We acknowledge our considerable responsibilities, and on behalf of Wisconsin's citizens, we are committed to serving them and continuing to support the state's economic growth.

I will be happy to respond to any questions or comments about the Department and its functions.

Sincerely,

Celia M. Jackson  
Secretary

# 2003-2005 Biennial Report Department of Regulation and Licensing

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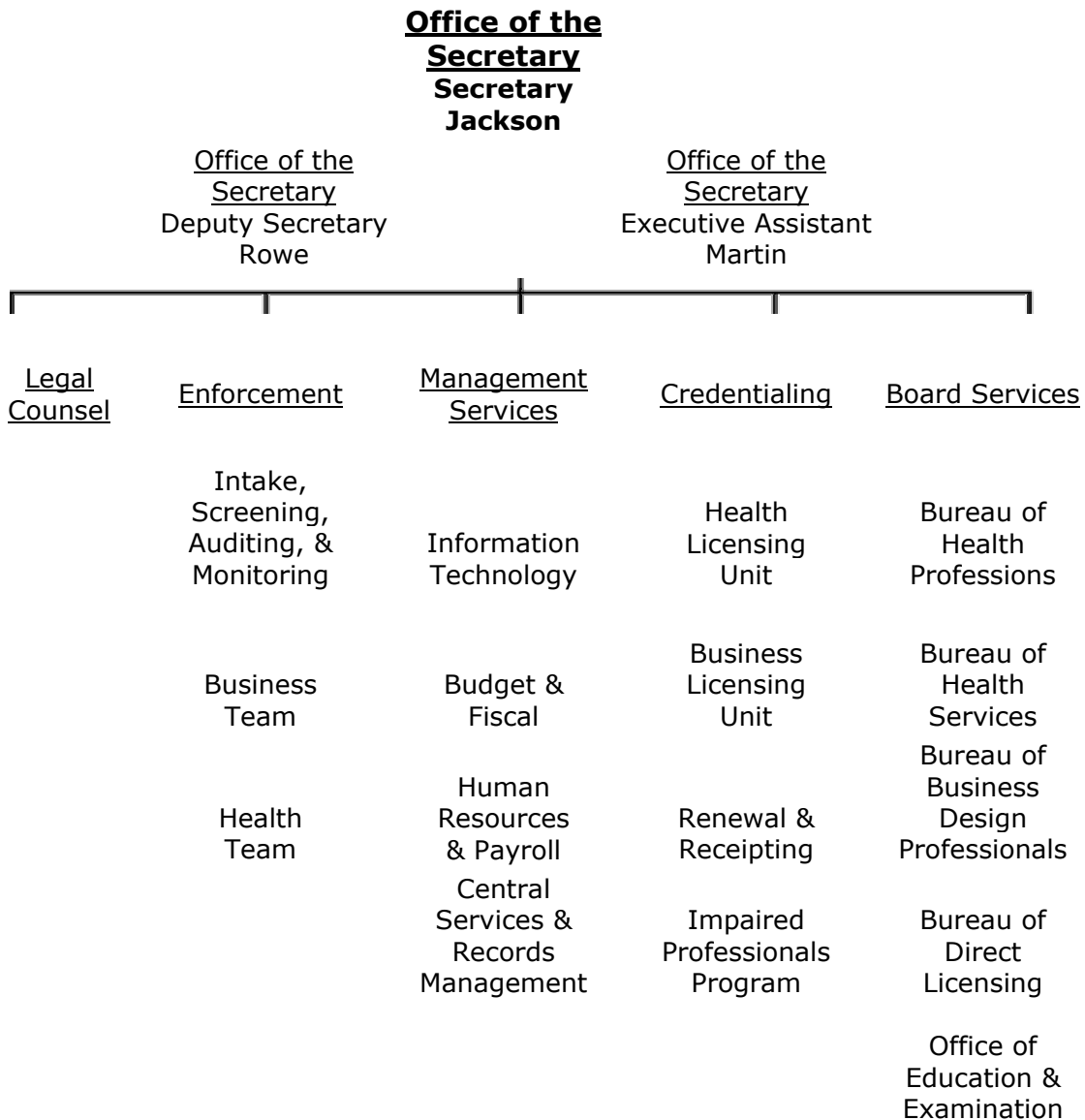
**Transmittal Letter**

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# **D**epartment Organizational Structure



## **Department Overview**

The Department of Regulation and Licensing and related professional boards protect the citizens of Wisconsin by ensuring the safe and competent practice of licensed professionals. We serve the public and the professionals we regulate by fairly administering education, experience, and examination requirements, setting professional practice standards, and ensuring compliance by enforcing occupational licensing laws.

The Department is organized into four divisions; Professional Credential Processing, Board Services, Enforcement, Management Services, and three offices; the Office of the Secretary, the Office of Legal Counsel, and the Office of Education and Examinations.

The Department licenses and regulates 111 different types of credentials in 57 professional fields. The agency's 110 employees issue approximately 49,500 new credentials each biennium, renew more than 300,000, and provide ongoing support and services to 328,000 credential holders. The agency also provides centralized administrative services to 45 boards, councils, and advisory committees. The boards, councils, and advisory committees have varying levels of responsibility and professional oversight based on statutory provisions.

The Department has full responsibility for and directly regulates ten professions.

A list of professions is provided on page 12. A list of the boards, councils, and advisory committees is provided on pages 13-14 of this report.



# Office and Division Reports



**Secretary Celia M. Jackson**  
**Department of Regulation and Licensing**

**Celia M. Jackson** was appointed Secretary of the Wisconsin Department of Regulation and Licensing (DRL) in April, 2005. Secretary Jackson directs, coordinates, and executes the Department's statutory responsibilities and makes Department appointments according to state law. Sandra M. Rowe serves as Secretary Jackson's Deputy, and Larry Martin as Executive Assistant.

The **Office of the Secretary** manages the agency's resources and provides overall direction for DRL programs. The Secretary, Deputy, and Executive Assistant assist the Governor and the legislature in developing regulatory policies through legislation and rule-making efforts that protect the broad public interest. The Office of the Secretary submits the Department's budget to the Governor, directs the legislative program, and develops long range plans to advance the Department's goals.

The **Office of Legal Counsel** provides legal advice, counsel, and assistance within the Department and to the boards, councils, and advisory committees. The attorneys

research practice issues, develop and revise administrative rules, serve as administrative law judges in disciplinary hearings, and assist the Secretary's Office in identifying needs and formulating the Department's legislative program.

Staff in the **Division of Professional Credentialing** review license applications to confirm that applicants meet eligibility requirements established in Wisconsin statutes and administrative code. The division issues approximately 24,000 new credentials annually and renews more than 300,000 licenses biennially. Each year, division personnel provide 6,700 verifications of Wisconsin licensure to those seeking reciprocal licenses in other states. In addition to written and electronic inquiries, the division responds to approximately 1,200 telephone customer contacts per week with a steadily increasing amount of e-mail contact. The Impaired Professional Program (IPP), also located in the division, provides alternatives to standard disciplinary proceedings for credential holders who seek help for substance abuse problems.

The **Division of Enforcement (DOE)** receives more than 2,300 consumer complaints each year. As the agency's consumer protection office, DOE is staffed with the investigative and legal expertise to screen, investigate, and prosecute consumer complaints promptly and appropriately. The division must balance the need to quickly and assertively pursue serious violators that endanger the health and welfare of the public, with the rights of credential holders who may be the subject of complaints, but have committed no wrong doing. Staff in the division also inspect business establishments, perform compliance audits of trust accounts and financial records, and monitor disciplinary orders to ensure compliance.



The **Division of Board Services** provides professional and administrative support to the Department's regulatory boards, councils, and committees, including coordinating and managing the business of the boards, preparing agendas, recording and transcribing meeting minutes, and researching and analyzing issues related to the regulated professions. The division also facilitates the drafting and implementation of new laws, rules and policies.

The **Office of Education and Examinations**, which is attached to the Division of Board Services, provides professional consultation to the boards on examination issues, develops and scores examinations, and provides for examinations by contract.

Approximately 25,000 credentialing exams per year are administered by the Office of Education and Examinations or its contractors. The office also assists the boards in reviewing and approving pre-

license and continuing education programs, and monitoring compliance with continuing education requirements.

The **Division of Management Services** provides administrative services for other divisions in the Department. Budget and fiscal staff develop and administer the Department's biennial and operating budgets, and oversee the development and operation of the Department's financial management system. The Information Technology Section manages information technology programs, information systems development, and telecommunication programs for the Department.

The Human Resources Office is responsible for personnel services, training, employment relations, payroll and fringe benefits, safety, emergency management, and oversight of affirmative action programs. Staff in management services also perform duties relative to records retention and disposal.



# **DRL Accomplishments: 2003-2005 Biennium**

The mission of the Department of Regulation and Licensing is to enhance the quality of life for all Wisconsin citizens by ensuring the availability of safe and competent professional services. The Department is committed to effectively using our resources and improving our technology and automation to become more efficient and improve our services. The Department's significant accomplishments over the last biennium in the areas of public protection, improved services, and greater efficiencies include the following:

## **Public Protection**

- **Improved efficiencies in handling disciplinary cases:** Continuing with an initiative started in the previous biennium, the Division of Enforcement set targeted deadlines for resolving older cases, and has reviewed and resolved the majority of pending, lower priority cases. The division has also implemented a number of new policies and procedures that ensure an effective use of expert witness resources, a uniform format for drafting legal documents, and an enhanced system for tracking staff time spent on enforcement cases.
- **Case Resolution:** The division's prosecution and resolution of cases remains at a high level. The division closed over 4300 informal consumer complaints during the two-year biennium. Of that total, 610 were closed with formal orders of the relevant board or the Secretary, resolutions that were achieved through stipulation or formal disciplinary action. More than 160 formal disciplinary actions were initiated by the division's legal staff during that same time period, and currently more than 1000 licensees are being monitored by the licensing authority to ensure compliance with limitations on licenses or to ensure that licensees pay lawfully ordered costs of their disciplinary proceeding.
- **Public access to Board orders:** The department has standardized the formatting of orders and certain order language in order to make the orders more accessible to the public. We have also expanded web posted orders in 2003-2005, and this is a continuing project with respect to archived orders. These activities increase public access to actions affecting credential holders.
- **Conviction reporting requirement:** Effective June 1, 2005, the Department has promulgated rules requiring *all* credential holders licensed by the Department or affiliated Boards to notify the Department in writing within 48 hours after entry of judgment of any misdemeanor or felony conviction against them. This new requirement will allow credentialing authorities to better police their professions.



## Improved Services and Greater Efficiencies

- **Expanded public education program.** The Division of Professional Credential Processing has partnered with schools, professional associations and others to increase public awareness of the rules, laws, and policies that affect their daily practice and licensure. The Department conducted its outreach efforts at many different locations across the state regarding professional fields including health care, real estate and social work. Presentations were made to licensees, students, recruiters and other professionals at minority business fairs, colleges, hospitals, professional conferences and other venues to ensure that the greatest level of outreach was achieved.



**Kris Hendrickson and Asia Thao  
of the Division of Professional  
Credential Processing**

- **Redesigned DRL website.** The Department has capitalized on web technologies. The internet site was redesigned to provide greater functionality and access to its customers. The site provides credential holders, applicants and the public with information on license requirements, status of applications, license verification information, how to file a complaint, license holder and disciplinary information, board membership, meeting minutes and general announcements of regulatory changes and new developments. Applicants are now able to check the progress of their applications online, and hospitals can quickly check high volumes of licenses online to meet hospital regulatory requirements. Application forms for all professions can now be downloaded from the DRL Web site – saving on mailing costs and providing faster services to applicants. The entire process for maintaining and

distributing profession code books was redesigned, utilizing online information and DOA printing.



**JD Uhler, Sharon Gu and Gene Hilpert  
of the DRL Information Technology  
Section**



- **Creation of intranet.** The Department's IT staff designed and implemented DRL's first intranet this biennium. The site, which is available to all employees, is accessible, employee-friendly and content-rich. The site allows for department-wide access to forms, policies, procedures and news items. It also includes links to other information resources where critical information may be accessed.
- **Using the extranet to partner.** In an effort to provide direct access to required information need by the Department of Justice and Department of Health and Family Services electronic Integrated Background Information System (eIBIS), an extranet application was developed and implemented. We plan to expand the use of the extranet to more efficiently provide information to board members.
- **Online examinations.** Some applicants are now able to complete examinations online. The online test taking system has been well-received and this service will be expanded in the upcoming biennium.
- **Intensive IT evaluations completed.** Four detailed studies of the department's IT functions were completed. The studies were conducted to address the department's need to: enhance electronic data reporting and collection of out-of-state discipline; determine the feasibility of paperless board meetings and computer-based enforcement case files; develop a plan for overall systems integration; and implement online capabilities for initial application process. The Overall Systems Integration study substantiated the need for redesign and the current budget provides funding for implementing the project. Thus far, the business analysis and logical database design are already complete.
- **Improving use of technology.** The Department of Regulation and Licensing has stayed abreast of new and evolving technology, having replaced the outdated Oracle Servers and upgraded software and databases. Enhanced technology has allowed us to redesign the production of license forms. In addition, a new system was implemented, giving employees the opportunity to access files from off-site locations. Desktop faxing was implemented allowing employees to send faxes from their desktop and receive faxes directly into designated mailboxes.
- **Improved fiscal processes.** The Department's Fiscal & Budget Section has implemented process improvements that allow for increased accountability in the allocation and expenditure of funds and has revamped the Department's use and procurement of general office supplies to promote greater efficiency.



# 2005-2007 Biennium Objectives

## Improved Services and Greater Efficiencies

- **Continued enforcement efficiencies:** The Division of Enforcement has received complaint intake and screening information from state agencies that handle consumer complaints similar to those received by the Department. The division will use this data to improve and expedite where possible its early case handling process. A dialogue with the boards will be conducted to improve the lines of communication on matters of board enforcement priorities and resource allocation.



**Division of Enforcement Administrator Eric Callisto and Romey Carta of the Complaint Intake Unit**

- **Upgrade the interactive voice response system:** The Department's IT section will upgrade its interactive voice response system to provide fast, effective services by phone to those who may not be able to access the Internet. This service will direct callers quickly to the functional area they need within the Department in a pleasant and user-friendly manner.
- **Disaster preparedness:** In the wake of the disasters caused by Hurricanes Katrina and Rita, the Department posted valuable information from the Pharmacy Examining Board regarding its emergency dispensing policy on its website. DRL has stepped up its emergency management efforts through the Continuity of Operations initiative. DRL hopes to engage in a disaster recovery exercise during the upcoming biennium.
- **Promote professional development during downsizing:** The Department experienced a 10% reduction in staff over the last biennium without resorting to layoff. Consolidation of human resource and information technology functions is planned for the near future as part of DRL's continued effort to reduce the overall size of the Department, while still providing effective service to its customers. For example, the Department recently launched a series of classes for employees to improve their computer skills.

The Department remains committed to promoting employee growth and will focus on employee development by offering increased training opportunities, encouraging team building and group dynamics, and providing coaching and mentoring needed to help employees grow and advance in their careers.



## **Alternative Work Schedules**

The Department of Regulation and Licensing supports the use of Alternative Work Patterns (AWP) in a manner consistent with the needs of the Department, our customers, and our employees. Alternative Work Patterns currently in use in the Department include flexible-time, part-time and telecommuting opportunities. At this time, most employees participating in an alternative work pattern within the Department of Regulation and Licensing take advantage of the Department's flexible scheduling options.

The Department of Regulation and Licensing, like many other service-oriented agencies, has experienced an increased demand for non-traditional business hours to satisfy customer needs. Alternative Work Patterns, in conjunction with the advances in technology and telecommunication, allow the Department to provide quality customer service and accommodate employees' needs for flexibility.

As the agency continues to reengineer and automate processes and procedures, the Department hopes to expand opportunities for flexible and non-standard work schedules. The implementation of off-site access to e-mail and network files should assist in this regard.



# ***DRL Regulated Professionals***

<i>Accountants</i>	<i>Land Surveyors</i>
<i>Acupuncturists</i>	<i>Landscape Architects</i>
<i>Aestheticians</i>	<i>Manicurists</i>
<i>Architects</i>	<i>Marriage and Family Therapists</i>
<i>Art Therapists</i>	<i>Massage Therapists &amp; Bodyworkers</i>
<i>Athlete Agents</i>	<i>Music Therapists</i>
<i>Athletic Trainers</i>	<i>Nurses</i>
<i>Auctioneers</i>	<i>Nursing Home Administrators</i>
<i>Audiologists</i>	<i>Occupational Therapists</i>
<i>Barbers</i>	<i>Optometrists</i>
<i>Boxers and Boxing</i>	<i>Perfusionists</i>
<i>Cemetery Authorities</i>	<i>Pharmacists</i>
<i>Charitable Organizations</i>	<i>Physical Therapists</i>
<i>Chiropractors</i>	<i>Physicians</i>
<i>Cosmetologists</i>	<i>Podiatrists</i>
<i>Dance Therapists</i>	<i>Private Detectives</i>
<i>Dentists</i>	<i>Private Security Persons</i>
<i>Designers</i>	<i>Professional Counselors</i>
<i>Dietitians</i>	<i>Psychologists</i>
<i>Electrologists</i>	<i>Real Estate Salespersons &amp; Brokers</i>
<i>Engineers</i>	<i>Real Estate Appraisers</i>
<i>Fund Raisers</i>	<i>Respiratory Care Practitioners</i>
<i>Funeral Directors</i>	<i>Social Workers</i>
<i>Geologists</i>	<i>Soil Scientists</i>
<i>Home Inspectors</i>	<i>Speech-Language Pathologists</i>
<i>Hydrologists</i>	<i>Veterinarians</i>
<i>Interior Designers</i>	



## **DRL Boards, Sections, Councils & Advisory Committees**

**Accounting Examining Board**  
**Acupuncture Advisory Committee**  
**Athlete Agent Advisory Committee**  
**Athletic Trainers Affiliated Credentialing Board**  
**Auctioneer Board**  
**Barber and Cosmetology Examining Board**  
**Barbering and Cosmetology Schools-Direct Licensing**  
**Boxing - Direct Licensing**  
**Cemetery Advisory Committee**  
**Charitable Organization Registration, Professional Fund Raisers and Fund Raising Counsel**  
**Chiropractic Examining Board**  
**Controlled Substances Board**  
**Dentistry Examining Board**  
**Dietitians Affiliated Credentialing Board**  
**Firearms Advisory Sub-Committee**  
**Funeral Directors Examining Board**  
**Hearing and Speech Examining Board**  
**Home Inspector Advisory Committee**  
**Interior Designers Advisory Committee**  
**Joint Board of Architects, Landscape Architects, Prof Engineers, & Designers & Land Surveyors**  
    **Architect Section**  
    **Design Section**  
    **Engineer Section**  
    **Land Surveyor Section**  
    **Landscape Architect Section**  
**Joint Board of Professional Geologists, Hydrologists & Soil Scientists**  
    **Geology Section**  
    **Hydrology Section**  
    **Soil Scientist Section**  
**Joint Board of Marriage & Family Therapy, Professional Counseling, and Social Work**  
    **Marriage & Family Therapist Section**  
    **Professional Counselor Section**  
    **Social Worker Section**  
**Massage Therapy and Body Worker Council**  
**Medical Examining Board**  
    **Perfusionists Examining Council**  
    **Council on Physician Assistants**  
    **Podiatrist Affiliated Credentialing Board**  
    **Respiratory Care Practitioners Examining Council**  
**Music, Art, and Dance Therapists Advisory Committee**  
**Nursing, Board of**  
**Nursing Home Administrator Examining Board**  
**Occupational Therapists Affiliated Credentialing Board**  
**Optometry Examining Board**  
**Pharmacy Examining Board**  
**Physical Therapists Affiliated Credentialing Board**  
**Private Detective Advisory Committee**  
**Private Security Advisory Committee**  
**Psychology Examining Board**  
**Real Estate Appraisers Board**  
**Real Estate Board**



**Real Estate Curriculum and Examinations Council  
Small Business Review Advisory Committee  
Veterinary Examining Board**



CREDENTIALS ISSUED AND RENEWED: 2003-2005				
Type of License		New Credentials	Renewals	Total 6/30/05
Accounting	Certified Public Accountant (01)	988	12420	13175
	Firms (03)	112	384	488
Acupuncturist	Acupuncturist (55)	97	310	345
Agents for Burial Agreements	Agents for Burial Agreements (107)	100	Do not renew	509
Architects, Professional Engineers, Designers and Land Surveyors	Architect (05)	380	4596	4788
	Engineer, Professional (06)	1358	18540	19132
	Designer (07)	77	1024	1085
	Land Surveyor (08)	77	1538	1589
	Corporation (11)	188	1051	1202
	Landscape Architect (14)	42	428	452
	Engineer-In-Training (500)	321	Do not renew	1561
Athlete Agent	Athlete Agent (97)	7	0	7
Athletic Trainers	Athletic Trainer (39)	154	505	589
Auctioneer	Auctioneer (52)	158	797	823
Auction Company	Auction Company (53)	31	152	162
Barbering & Cosmetology	Barber or Cosmetology Apprentice (600)	778	Do not renew	830
	Barber or Cosmetologist (82)	2446	19105	20882
	B or C Manager (81)	1101	15555	16285
	B or C Instructor (83)	83	529	559
	Aesthetics Instructor (72)	8	19	26
	Electrology Instructor (73)	1	4	4
	Manicuring Instructor (74)	6	26	27
	B or C School (87)	12	13	20
	School of Aesthetics (59)	0	3	3
	School of Electrology (88)	1	1	2
	School of Manicuring (89)	1	7	9
	B or C Establishment (80)	1857	6433	7750
	Aesthetician (86)	357	811	971
	Aesthetic Establishment (69)	96	115	192
	Electrologist (84)	8	252	281
	Electrology Establishment (70)	28	98	141
	Manicurist (85)	746	2816	3394
	Manicuring Establishment (71)	450	578	940
Boxing *	Amateur Boxing Club (261)	7	Do not renew	1
	Professional Boxing Club (262)	3	Do not renew	1
	Boxing Seconds (265)	52	Do not renew	31
	Professional Boxer (263)	51	Do not renew	24
*Boxing licenses are issued annually. Statistics are for 7/1/03 - 6/30/05				
Charitable Organizations	Charitable Organizations (800) (Renewal is annual)	822	11507	5784
Chiropractic	Chiropractor (12)	187	1899	1930
Dentistry	Dentist (15)	249	4450	4678



CREDENTIALS ISSUED AND RENEWED: 2003-2005				
Type of License		New Credentials	Renewals	Total 6/30/05
	Dental Hygienist (16)	403	4665	5007
<b>Dietitian</b>	Certified Dietitian (29)	171	1339	1398
<b>Firearms Certifier</b>	Firearms Certifier (64)	70	0	51
<b>Fund-Raising Counsel</b>	Fund-Raising Counsel (105)	1	2	2
<b>Funeral Directors</b>	Funeral Director Excluding Embalming (75)	0	4	4
	Funeral Director (77)	66	1274	1315
	Funeral Director in Good Standing (76)	0	30	30
	Funeral Establishment (78)	62	547	540
	Funeral Director Apprentice (700)** (Renewal is annual)	135	201	144
<b>Geologists, Hydrologists and Soil Scientists</b>	Geologist, Professional (13)	27	967	968
	Hydrologist, Professional (111)	1	167	166
	Soil Scientist (112)	4	179	177
	Geology Firm (201)	10	49	52
	Hydrology Firm (202)	1	12	12
	Soil Science Firm (203)	2	14	15
<b>Hearing and Speech</b>	Audiologist (156)	46	329	331
	Hearing Instrument Specialist (60)	36	177	189
	Speech-Language Pathologist (154)	267	1624	1676
<b>Home Inspectors</b>	Home Inspectors (106)	491	761	954
<b>Interior Designers</b>	Interior Designers (109)	32	301	316
<b>Massage Therapists or Bodyworkers</b>	Massage Therapists or Bodyworkers (46)	613	2353	2446
	Massage Therapists or Bodyworkers (47)	0	Do not renew	0
<b>Medical</b>	Physician, MD (20)	2339	18918	21015
	Physician, DO (21)	172	856	1015
	Physician Assistant (23)	289	1155	1404
	Respiratory Care Practitioner (28)	256	2318	2539
	Perfusionist (18)	55	38	88
<b>Music, Art and Dance Therapists</b>	Art Therapist (36)	7	55	62
	Dance Therapist (37)	0	10	10
	Music Therapist (38)	5	58	63
<b>Nurses</b>	Registered Nurses (30)	7269	67507	72828
	Licenses Practical Nurse (31)	1812	14787	14932
	Nurse Mid-Wife (32)	20	130	144
	Advanced Practice Nurse Prescriber (33)	355	2073	2244
<b>Nursing Home Administrator</b>	Nursing Home Administrator (65)	87	945	985
<b>Occupational Therapists</b>	Occupational Therapist (26)	250	3013	3239
	Occupational Therapy Assistant (27)	77	1159	1229
<b>Optometry</b>	Optometrist (35)	87	1228	1286



CREDENTIALS ISSUED AND RENEWED: 2003-2005				
Type of License		New Credentials	Renewals	Total 6/30/05
<b>Pharmacy</b>	Pharmacist (40)	503	5897	6214
	Pharmacy (42)	187	1156	1213
	Distributor of Prescription Drugs (45)	263	594	738
	Drug Manufacturer (44)	34	62	82
<b>Physical Therapists</b>	Physical Therapist (24)	390	4421	4763
	Physical Therapy Assistant (19)	970	299	1219
<b>Podiatrist</b>	Podiatrist (25)	39	319	353
<b>Private Detective</b>	Private Detective (63)	265	862	961
<b>Private Detective Agency</b>	Private Detective Agency (62)	155	522	531
<b>Private Security Persons</b>	Private Security Persons (108)	4899	5634	7865
<b>Professional Fund-Raiser</b>	Professional Fund-Raiser (100)	24	86	91
<b>Psychology</b>	Psychologist (57)	91	1477	1556
	School Psychologist (58)	8	82	89
<b>Real Estate</b>	Broker (90)	1402	12523	12832
	Salesperson (94)	7177	12450	14645
	Business Entity (91)	769	2461	2727
	Cemetery Salesperson (96)	78	116	127
	Cemetery Authority (95)	7	69	70
	Time Share Salesperson (93)	292	167	247
	Cemetery Preneed Seller (101)	84	113	121
<b>Real Estate Appraisers</b>	Certified General Appraiser (10)	161	617	707
	Certified Residential Appraiser (09)	135	865	979
	Licensed Appraiser (04)	317	628	883
<b>Social Workers, Marriage and Family Therapists and Professional Counselors</b>	Social Worker (120)	598	5839	6246
	Advanced Practice Social Worker (121)	435	1409	1653
	Independent Social Worker (122)	16	504	539
	Licensed Clinical Social Worker (123)	172	3790	3868
	Licensed Marriage and Family Therapist (124)	46	501	556
	Licensed Professional Counselor (125)	289	2083	2569
	Professional Counselor Trainee (126)	163	Do not renew	163
	Social Worker Trainee (127)	272	Do not renew	305
<b>Veterinary</b>	Veterinarian (50)	255	3143	3360
	Veterinary Technician (51)	195	978	1107
<b>Totals</b>		<b>49649</b>	<b>304878</b>	<b>328927</b>

**NOTE:** Totals are non-duplicated counts. Some establishments and individuals are initially credentialed and renewed within the same period.

This report includes temporary permits and permanent licenses so the "New Credentials" column may duplicate some individuals.



## Examinations 7/01/03 – 6/30/05

<b>Examination Type</b>	<b># Cand.</b>	<b># Passed</b>	<b>% Passed</b>
Accounting-CPA Auditing & Attestation	1179	565	48
Accounting-CPA Business Environment & Concepts	1114	546	49
Accounting-CPA Financial Accounting & Reporting	1099	521	47
Accounting-CPA Regulation	1092	560	51
Accounting-Ethics	1078	1036	96
Advanced Practice Nurse Practitioner-Ethics	410	367	90
Aesthetician	437	356	81
Aesthetician Instructor (See Barber/Cosmetology Instructor)			
Appraiser-National (Promissor)	729	404	55
Appraiser-Ethics	725	672	93
Architect National – All Parts	1608	1186	74
Auctioneer (Promissor)	84	65	77
Auctioneer S&R	98	89	91
Barber/Cosmetology Instructor (All types)	131	103	79
Barber/Cosmetology Manager	1413	912	65
Barber/Cosmetology Practitioner	2331	2183	94
Chiropractor-Written	187	185	99
Dental Hygienist	422	395	94
Dentist	292	282	97
Designer-Electrical	18	4	22
Designer-Fire Protection	6	3	50
Designer-HVAC	16	10	62
Designer-Plumbing	6	3	50
Designer-PSS	6	3	50
Electrologist	14	8	57
Electrologist Instructor (See Barber/Cosmetology Instructor)			
Engineer-PE National Fundamentals	1356	1038	77
Engineer-PE National Practice	877	445	51
Engineer-Barrier-Free	592	477	81
Funeral Service-S&R	79	76	96
Geologist Fundamentals	27	23	85
Geologist Practice	23	22	96
Hearing Instrument Specialist-Written	61	34	56
Hearing Instrument Specialist-Audiometric	80	59	74
Hearing Instrument Specialist-Earmold A	82	77	94
Hearing Instrument Specialist-Earmold B	82	59	72
Home Inspector-Stats	0	0	-
Home Inspector-Rules	5	4	80
Home Inspector-Combined	708	584	82
Hydrology-Fundamentals	1	0	0
Hydrology-Practice	0	0	-
Landscape Architect – Barrier Free	2	2	100
Landscape Architect – L.A.R.E. (A) <i>(not available)</i>			
Landscape Architect – L.A.R.E. (B) <i>(not available)</i>			



<b>Examination Type</b>	<b># Cand.</b>	<b># Passed</b>	<b>% Passed</b>
Landscape Architect – L.A.R.E. (C)	41	17	41
Landscape Architect – L.A.R.E. (D) <i>(not available)</i>			
Landscape Architect – L.A.R.E. (E)	34	16	47
Land Surveyor-WI Jurisdictional	166	104	63
Land Surveyor-National Fundamental	140	68	49
Land Surveyor-National Practice	172	82	48
Manicurist Instructor (See Barber/Cosmetology Instructor)			
Manicurist	833	608	73
Marriage & Family Therapist-National	78	50	64
Marriage & Family Therapist-Ethics	78	61	78
Massage Therapy	677	614	91
Massage Therapy-National	16	16	100
Music, Art, Dance Therapy S&R	25	22	88
Nurse-LPN	1159	1061	92
Nurse-RN (7/03 to 12/04)	4222	3614	86
Nursing Home Administrator-National	105	77	73
Nursing Home Administrator-State	127	95	75
OT & OTA Combined S&R (4/04 through 3/31/05)	202	197	98
Occupational Therapist-Ethics	124	104	84
Occupational Therapist-Orals	5	5	100
Occupational Therapy Assistant-Ethics	35	26	74
Occupational Therapy Assistant-Orals	8	6	75
Optometrist-Written	86	77	90
Perfusionist S&R	34	34	100
Pharmacist-NAPLEX	350	342	98
Pharmacist-MPJE	569	539	95
Pharmacist-Practical	489	441	90
PT & PTA S&R Combined (4/04 through 3/31/05)	394	342	87
Physical Therapist-S&R	184	176	96
Physical Therapist-National	272	208	76
Physical Therapist-Orals	13	12	92
Physical Therapist-Assistant S&R	837	796	95
Physical Therapist-Assistant National	333	251	75
Physical Therapist-Assistant Orals	6	4	67
Physician-USMLE Part 3	568	545	96
Physician-S&R	2822	2572	91
Physician-Orals	186	179	96
Physician Assistant-S&R	276	268	97
Physician Assistant-Orals	1	1	100
Podiatrist-S&R	42	42	100
Podiatrist-Orals	5	2	40
Podiatrist-PM Lexis	6	6	100
Private Detective (Promissor)	423	303	72
Professional Counselor-National	104	167	86
Professional Counselor-S&R	359	292	81
Psychologist-EPPP	82	70	85
Psychologist-Ethics	97	94	96.91
Real Estate-Broker (Promissor)	2017	1375	68



<b>Examination Type</b>	<b># Cand.</b>	<b># Passed</b>	<b>% Passed</b>
Real Estate-Sales (Promissor)	8737	7770	89
Real Estate-Continuing Education	82	67	82
Respiratory Care Practitioner-Ethics	313	262	84
Respiratory Care Practitioner-Orals	17	10	59
School Psychologist	29	29	100
Social Worker-Ethics	1099	1052	96
Social Worker-AASSWB Basic	508	430	82
Social Worker-AASSWB Intermediate	380	310	82
Social Worker-AASSWB Advanced	8	5	63
Social Worker-AASSWB Clinical	161	126	78
Soil Science Fundamentals	1	1	100
Soil Science Princ. & Practice	1	1	100
Veterinarian-NAVLE	169	153	91
Veterinarian-Ethics	305	278	91
Veterinary Technician-National (VTNE)	225	165	73
Veterinary Technician-Ethics	263	197	75
<b>Total Examinations 07/01/03 through 06/30/05*</b>	<b>49,570</b>	<b>40,195</b>	<b>81</b>

\* Total examinations are greater than total candidates due to candidates taking multiple parts of a particular examination.

